

JOB TITLE

Food and Beverage Service Worker

BASIC COMPANY DETAILS

NEB's Fun World is an indoor amusement centre with entertainment for all ages, whether that be a game of bowling or race around the Go-Kart track. We provide an upbeat, energetic environment where employees and customers alike want to spend time. If you share our dedication to superior service with a smile, we have a place for you on the NEB's team!

JOB DESCRIPTION

Our Snack Bar offers a fast food style menu with items that are baked, fried, or grilled. We also serve alcoholic beverages from the licenced bar inside Pinfall Lounge. In addition to daily birthday parties, we cater to corporate events on a fairly regular basis.

Your primary responsibilities include serving customers, filling orders, and maintaining cleanliness. You will be working as part of a team under the supervision of a Food and Beverage Manager.

TRAINING STAGES

- 1) **Front Counter:** use till, take orders, process payment, give change, dispense drinks
- 2) **Kitchen Support:** clean kitchen and lounge, deliver orders to correct seating section
- 3) **Pizza Preparation:** assemble and cook pizza using the oven
- 4) **Advanced Preparation:** cook food using the fryer and grill
- 5) **Closing Shift:** complete more complex, thorough cleaning duties

Stocking: maintain supply of cups, lids, straws, utensils, napkins, and condiments

Cleaning: continuously clean countertops, clear and disinfect tables, sweep and mop floors, soak up spills, dispose of trash, wash dishes

DRESS CODE

- Must purchase a \$10 NEB's work shirt and take responsibility for its condition
- Work shirts with an unprofessional appearance must be replaced at your cost
- Pull back and secure hair
- Wear closed-in shoes
- No "distressed" materials that are ripped, torn, or stained
- Prohibited clothing includes track pants, shorts, and tank tops

QUALIFICATIONS

We are only interested in candidates that understand the importance of great service and have the ability to deliver it on a consistent basis. Strong communication skills, both verbal and auidial, are required. All customer interaction must be polite and helpful: maintain eye contact, resist the urge to argue, and always remember to smile!

Personality: outgoing, amiable, patient, cooperative, reliable, friendly, and energetic

Other Requirements: punctual, good memory, monetary math skills, and basic timekeeping
Familiarity with WHMIS and Smart Serve certification are both strong assets.