

JOB TITLE

Pinchaser (Attraction Operator)

BASIC COMPANY DETAILS

NEB's Fun World is an indoor amusement centre with entertainment for all ages, whether that be a game of bowling or race around the Go-Kart track. We provide an upbeat, energetic environment where employees and customers alike want to spend time. If you share our dedication to superior service with a smile, we have a place for you on the NEB's team!

JOB DESCRIPTION

As a Pinchaser, you will be responsible for the maintenance and operation of our Attractions: bowling, rides, and arcade. You will be working as part of a team under the supervision of a Floor Manager. The first (3) weeks will consist of cleaning, monitoring the bowling area, and staffing the Redemption Counter in our arcade. By the fourth week, the first stage of your ride training will begin. After (3) to (5) months, you will be fully capable of running every Attraction.

Cleaning Includes: trash disposal, disinfecting surfaces, sweeping and mopping floors, clearing away spills, cleaning bathrooms, shovelling snow

Bowling Area Responsibilities: clean seating area, refill ball racks, fix computer issues, spray and return shoes, watch for hazards (improper footwear, horseplay, spills, etc.), fix tangles and ball jams (after training)

Arcade Duties: weigh and exchange tickets for Fun Bucks, redeem Fun Bucks for prizes, keep display counter clean and full, shred processed tickets, fix ticket and coin jams (after training)

Rides: learn to operate each ride we offer in a safe and responsible manner (Bumper Cars, Himalaya, Jumping Castle, Skylight Screamer, Air Tag, Go-Karts, Rock Wall)

QUALIFICATIONS

We are only interested in candidates that understand the importance of great service and have the ability to deliver it on a consistent basis. Strong communication skills, both verbal and auidial, are required. All customer interaction must be polite and helpful: maintain eye contact, resist the urge to argue, and always remember to smile!

Personality: friendly, outgoing, cooperative, reliable, observant, energetic, eager to learn

Other Requirements: punctual, presentable, basic math skills, moderate physical strength

CONDITIONS OF EMPLOYMENT

Upon hire, you will be required to purchase a \$10 NEB's work shirt and keep it in good condition. You will also need to pass a take-home WHMIS test with a minimum score of 80% before working your first shift. To discourage illegal behaviour, our employees are not allowed to play redemption games at any time. Training for each of our (7) rides includes both a written and practical testing component.